

Uber

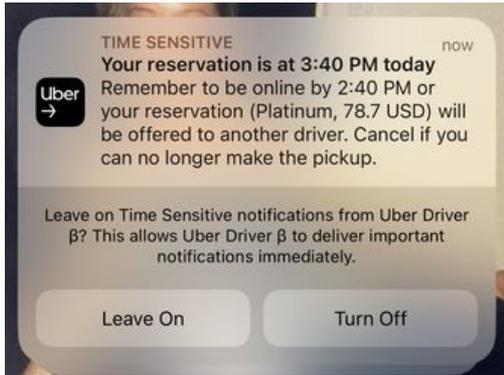
Driver

Driver

Driver Assignment

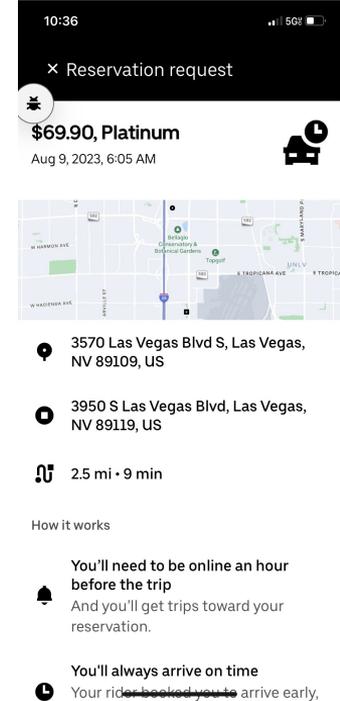
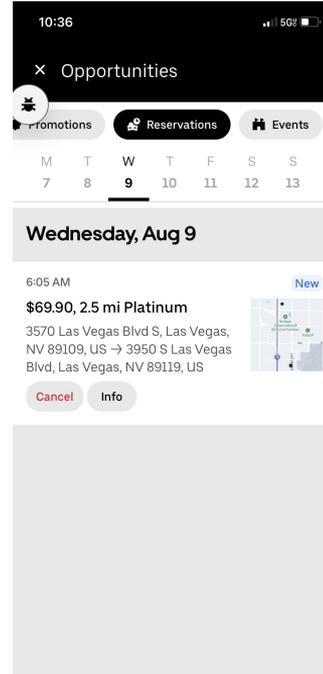
Drivers can go into Opportunities → Reservations to see the details

Once a reservation is assigned, drivers get a notification and can automatically access the reservation in-app



- Seven
- Inbox 2
- Refer Friends
- Opportunities
- Earnings
- Uber Pro
- Wallet
- Account 4

Help
Learning Center



Driver

Driver Airport Trips

12:54

X

Opportunities

New Saved Promotions

M T W T F S S

L 22 23 24 25 26 27

Friday, Aug 25

Aug 25, 2023 12:10 PM

\$117.96, 8.0 mi Platinum

LAS → The Las Vegas Strip, 3600 Las Vegas Blvd S, Las Vegas, NV 89109, US

Airport

Cancel Info

Saturday, Aug 26

10:00 PM - 11:00 PM

Beyonce

Allegiant Stadium

Concert

Save

12:52

X Reservation request

\$117.96, Platinum

Flight lands Aug 25, 12:10 PM • Up to 1 hour of wait time

Reserve Airport



Flight LAS WN 2417

The Las Vegas Strip, 3600 Las Vegas Blvd S, Las Vegas, NV 89109, US

8.0 mi • 15 min

How it works

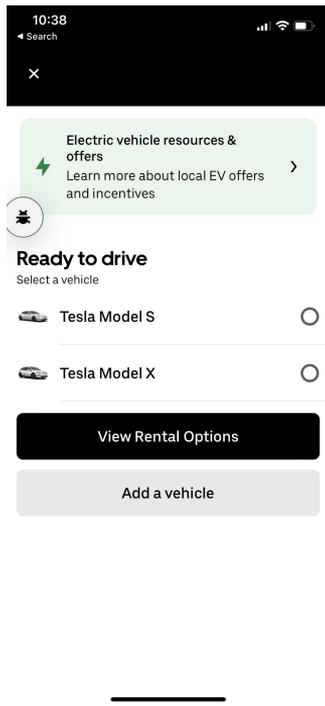
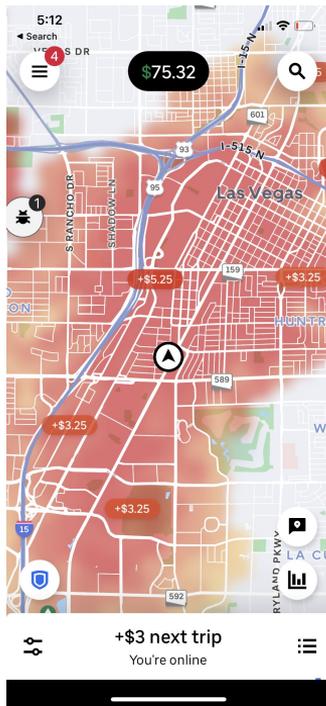
You'll need to be online an hour before the trip

And you'll get trips toward your reservation.

Airport trips showcase flight arrival time and Airport label

Driver

Pre Trip



Drivers are recommended to be online 1 hour before pickup in the correct vehicle for the reservation
If the driver is not online 45 minutes before, the trip will become unfulfilled

Drivers have to be online in the right vehicle

- **Tesla Model S or X for Platinum**
- **Cadillac Escalade Chevrolet Suburban for SUV**

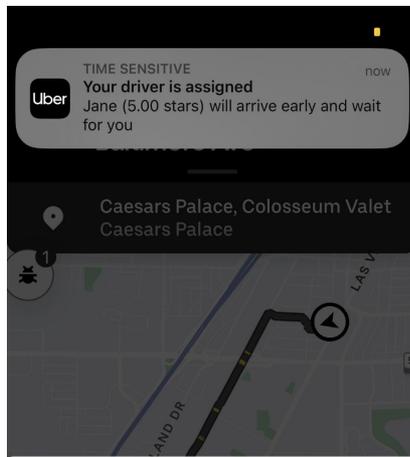
All other vehicles will unfulfill a trip. Even if the driver is physically in the right vehicle, the app needs to know!

If driver is not online, the reservation will be unfulfilled

Driver

Enroute to Pickup

At T-43 minutes, once the trip is finalized, drivers will be guided to start their reservation and towards the Pickup Location

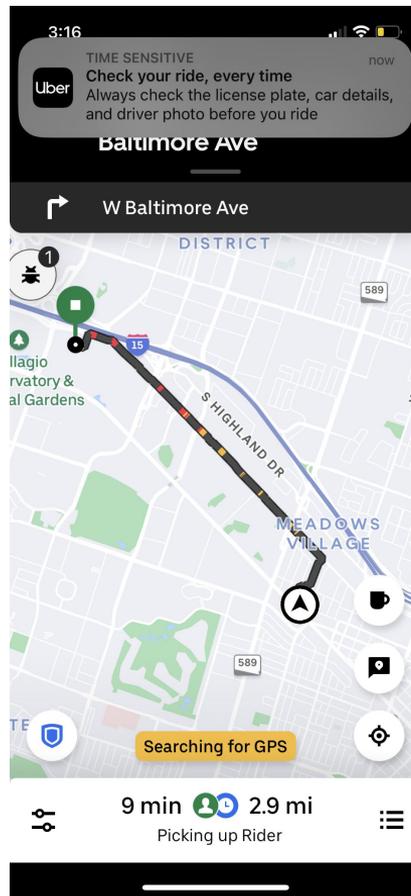


It is time to start driving to your 1:15 PM reservation

You're booked to arrive a little early, and this time is included in the fare.

OK

More options

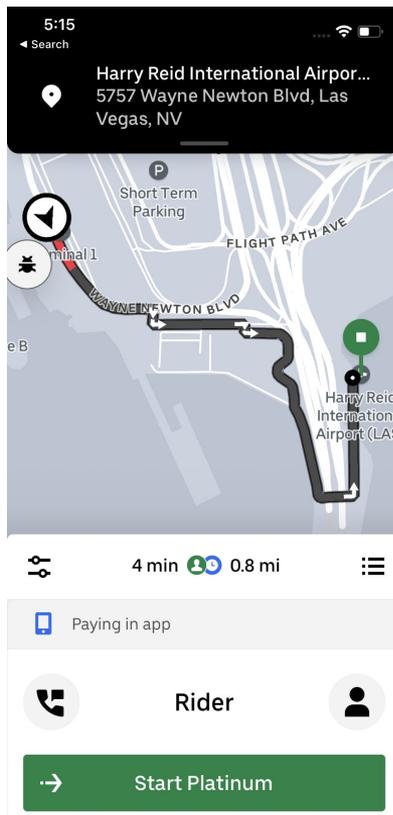


Driver

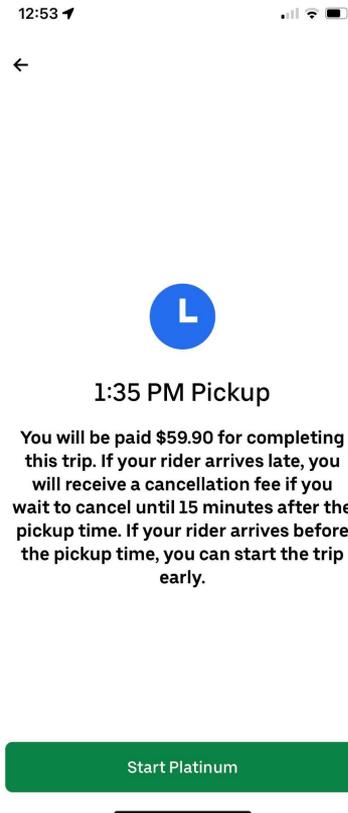
Start Trip

Once at Pickup, drivers
click “Start Platinum”
To begin trip

In some cases, drivers
may need to swipe up on
the rider name to see the
Start Button



Start Platinum

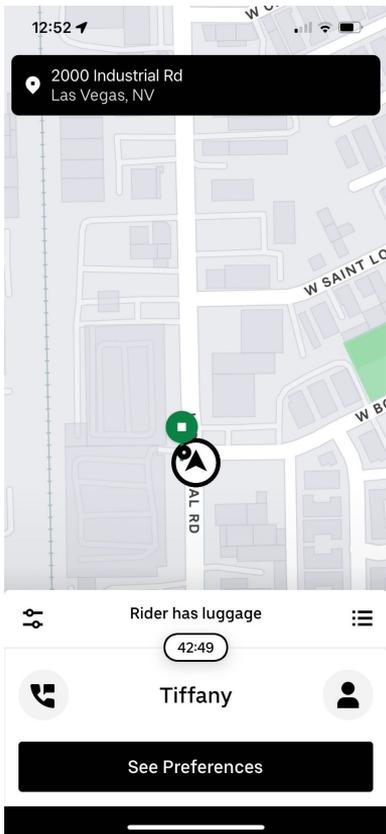


Driver

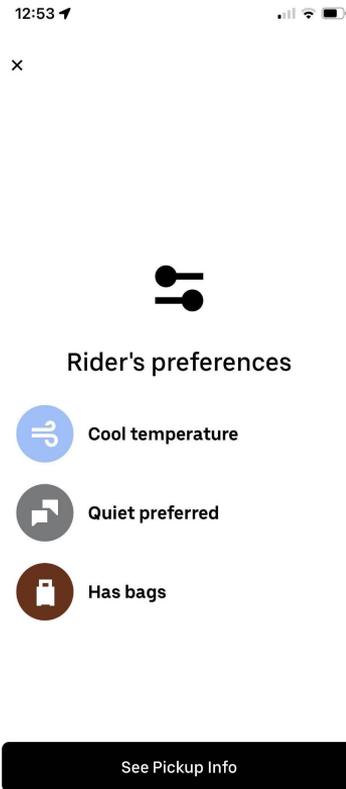
Start Trip

In cases of rider preferences, drivers have to click through the menu
See Preferences > See Pickup Info > Start Platinum

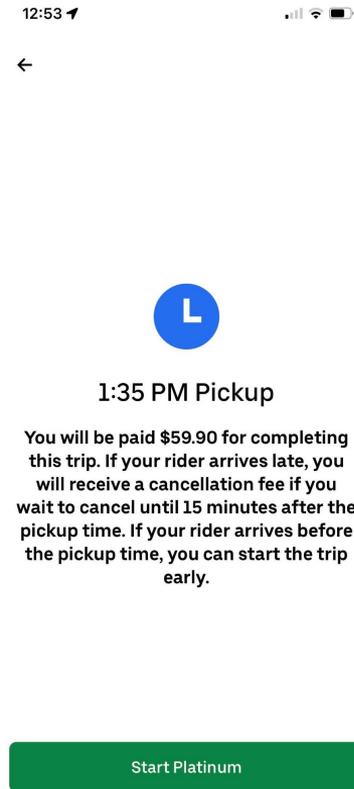
See Preferences



See Pickup Info



Start Platinum

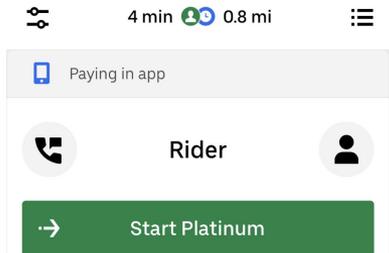
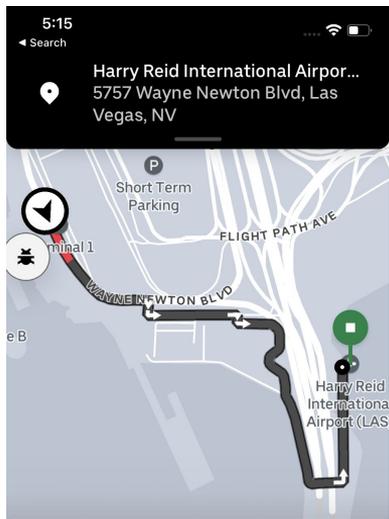


Driver

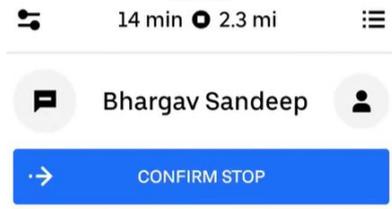
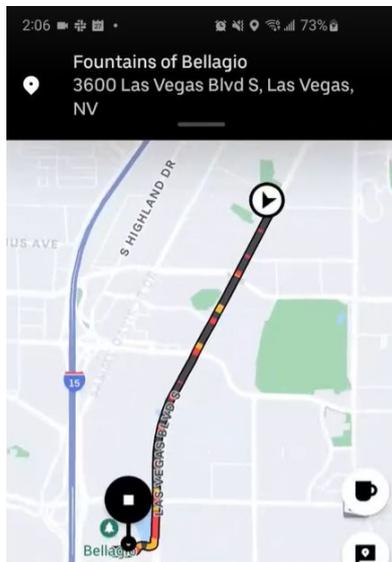
Multi-Stop

In cases of Multi-Stop, drivers have extra options for the additional stops

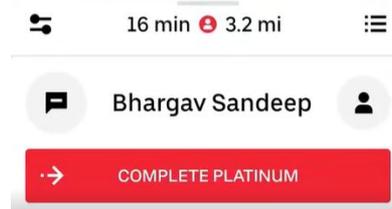
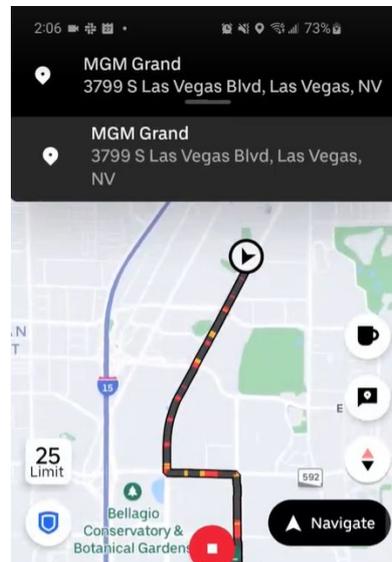
Start Platinum once at Trip Pickup



Confirm Stop once at first stop

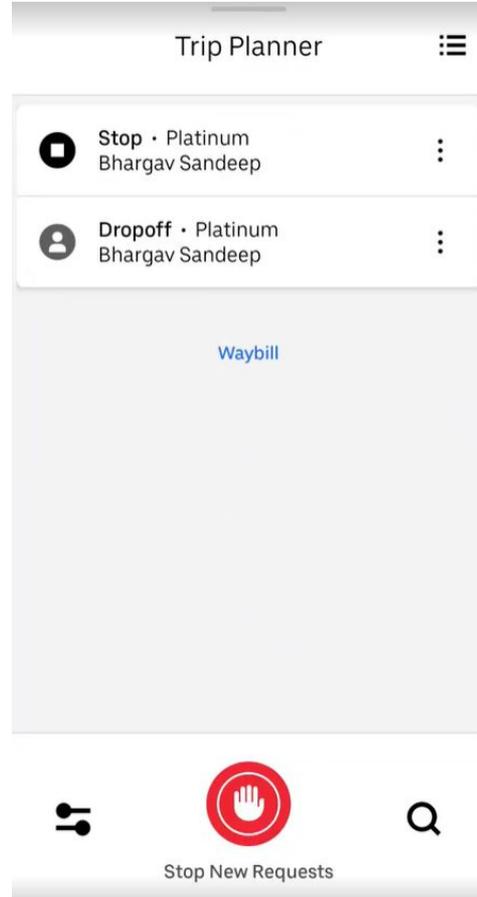
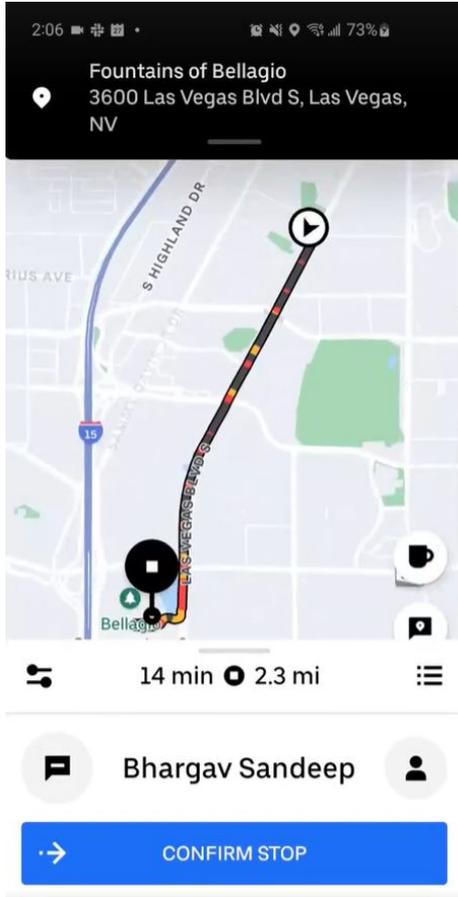


Complete Platinum once at last stop



Driver

Trip Planner



Clicking on the three dots menu on the right hand side will reveal Trip Planner

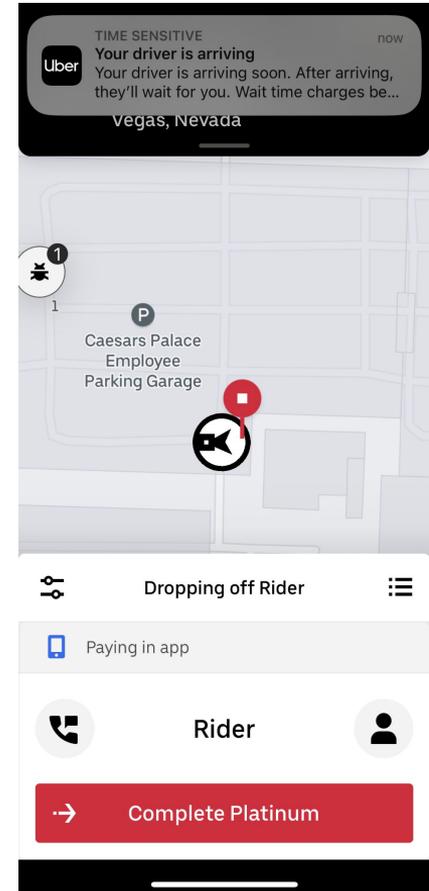
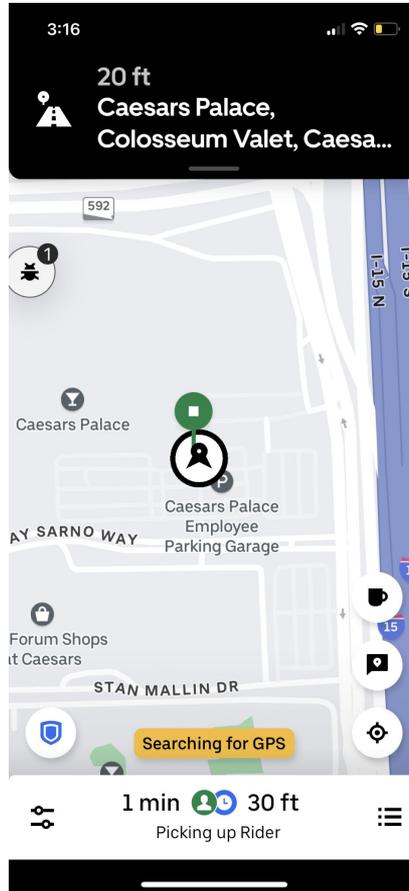
Trip Planner shows Waypoint locations for the current trip

Stop New Requests: Stop future requests after this trip is completed. Makes the driver go offline after this current trip.

Driver

Complete Trip

Once at trip destination, drivers should press Complete Platinum to finalize trip



Driver Cancellation

5:19



Opportunities

New

Saved

Promotions

M T W T F S S
15 16 17 18 19 20

Tuesday, Aug 15

5:05 PM

\$63.90, 0 mi Platinum SUV

3570 Las Vegas Blvd S, Las Vegas,
NV 89109, US → 3570 Las Vegas
Blvd S, Las Vegas, NV 89109, US

Cancel

Info

Friday, Aug 18

11:30 PM - 12:30 AM

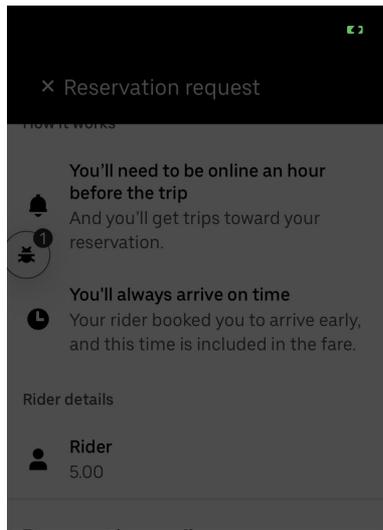
BLACKPINK

Allegiant Stadium

Concert

Save

Saturday, Aug 19



Cancel this trip?

YES, CANCEL TRIP

CONTINUE TRIP

5:20



Opportunities

Saved

Promotions

Reservations

M T W T F S S
15 16 17 18 19 20

Friday, Aug 18

11:30 PM - 12:30 AM

BLACKPINK

Allegiant Stadium

Concert

Save

Saturday, Aug 19

10:00 PM - 11:00 PM

Zach Bryan, Charles Wesley
Godwin, and J.R. Carroll

T-Mobile Arena

Concert

Save

Drivers can hit **Cancel** from the trip in app.

In this case, the trip will go back to the “To be assigned” tab in the dispatch dashboard.

This must be done at least **45 mins** before the reservation, otherwise the trip will become unfulfilled

Driver

Cancellation

The trip will then go back to “To be assigned” tab in the dispatch dashboard

Trip Management

Requests **To be assigned** Assigned

All products ▾ *Fares may vary after driver assignment

Fare	Pickup Time	Pickup Address	Drop Off Address	Product		
\$63.90	Tuesday, August 15, 2023, 5:05:00 PM PDT	3570 Las Vegas Blvd S, Las Vegas, NV 89109, US	3570 Las Vegas Blvd S, Las Vegas, NV 89109, US	Platinum SUV	Assign driver	Decline offer

Post Trip

Receipts

Paid to you

Fare	\$82.58	▼
Fare	\$70.58	
Reservation Fee	\$12.00	
Service Fee	-\$8.26	
Promotion	\$1.00	▼
Zero Emissions Incentive	\$1.00	
Your earnings	\$75.32	

Trip earnings will update to include tips received after a trip. The trip balance includes optional expenses, tax withholdings, or refunds for costs you paid (tolls, etc). As Uber works to improve its marketplace, we may occasionally test functionality and pricing for different groups of drivers.

Paid to third-parties

NV Recovery Surcharge	\$0.04
3% Transportation Recovery Charge	\$2.78
Total	\$2.82

These charges relate to obligations imposed by governmental entities or other third parties. The charges may be passed through to those third parties. Alternatively, the charges may be collected and retained by Uber or Uber-related entities to help cover associated costs incurred or paid.

Uber Receipts have two components - Paid to you and Paid to third parties

Additional surcharges can appear in the Paid to third-parties section, these surcharges are typically gov't fees that pass through and are not subject to the service fees